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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:

Inventors: Sridhar Dathathraya  
Serial No: 09/978,488  
Filed: October 16, 2001  
Title: SYSTEM AND METHOD FOR  
MANAGING WORKFLOW USING A  
PLURALITY OF SCRIPTS

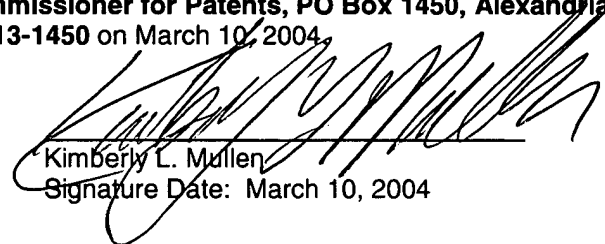
INFORMATION  
DISCLOSURE  
STATEMENT

Attorney Docket No.  
SLA1056

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**CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8**

I hereby certify that this correspondence is being deposited in the United States Postal Service with sufficient postage as first class mail in an envelope addressed to:  
**Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450** on March 10, 2004.

  
Kimberly L. Mullen  
Signature Date: March 10, 2004

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**SUPPLEMENTAL INFORMATION DISCLOSURE  
STATEMENT UNDER 37 C.F.R. §1.97(b)**

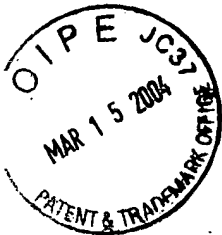
Sir:

Applicants herewith submit information in the above-identified application for consideration by the Examiner. A first Office Action on the merits not having been received, applicants submit this information under 37 C.F.R. §1.97(b)(3).

The information is listed on attached Form PTO-1449 and is submitted pursuant to 37 C.F.R. §1.56. A copy of each listed publication is submitted. The foreign patent documents listed herewith are accompanied by the English-language translations of the abstracts as provided by the Japanese Patent Office. These English-language abstracts may be referred to for a statement of relevance of the associated documents. The inventors, attorney, and any others substantially involved in the preparation or prosecution of this U.S. application are only aware of information in the English-language abstracts and graphical information in the figures of the references.

Applicants respectfully request that the listed information be considered by the Examiner and made of record in the above-identified application.

The Commissioner is hereby authorized to charge any additional fees associated with this communication, or credit any overpayment, to Deposit Account No. 50-0803. A duplicate copy of this authorization is enclosed.



March 10, 2004

Respectfully submitted,

A handwritten signature in black ink, appearing to read "David C. Ripma", written over a horizontal line.

David C. Ripma  
Reg. No. 27,672

David C. Ripma, Patent Counsel  
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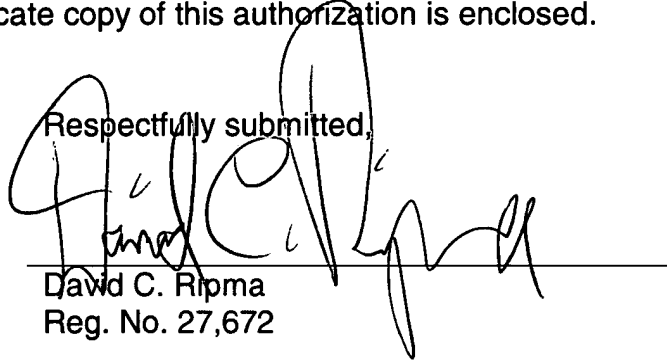
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